

EVIDENCE TO SUPPORT REVIEW

Gwent Police support the application for the review of the premises licence of The Bridgend Inn, 49 Main Road, Gilwern, Abergavenny submitted by Monmouthshire County Council.

There is evidence that the key licensing objectives under Licensing Act 2003 are being undermined on a regular basis and that management at the premises are reluctant to comply with advice or legislation to uphold these objectives.

A list of Police calls to the premises has been summarised in Appendix 1.

As you can see from Appendix 1 numerous calls have been received by Gwent Police regarding noise nuisance, anti-social behaviour and disorder at The Bridgend Inn. As can be seen from these calls there have been a number of occasions where Licence Conditions have been breached and offences have been committed under s136 Licensing Act 2003. Following such breaches it is common-place for several visits to be made to the premises by Police and the Licensing Authority in order to try and sort the matter out.

Prior to the current DPS, Mr Keith Wright, there were minimal calls to the premise received by Gwent Police regarding noise nuisance, anti-social behaviour and disorder at The Bridgend Inn. The supporting Appendix 1 clearly shows how the complaints have escalated at the premises when Mr Wright became the DPS.

The Police and Licensing Authority have all engaged with management and have identified problems related to the premise and the Prevention of Crime and Disorder and the Prevention of Public Nuisance. However, it appears that Mr Wright has to be constantly reminded of these objectives and how to manage them.

In summary Gwent Police have concerns that Mr Wright is not capable of managing this premise, therefore we would recommend the removal of the current DPS to improve the management and overall control of the premises.

PC 257 Andrew Lewis

Night Time Economy Officer

Newport and Monmouthshire Policing Area

COMPLAINTS RECEIVED BY POLICE – APPENDIX 1

Incident No.	Date	Time	Opening Text
584	20/06/2015	22:05	Party at pub – Person requesting attention in area
573	06/06/2015	23:20	THERE IS NOISE COMING FROM THE BEER GARDEN OF THE PUB
518	27/05/2015	23:12	RECURRING ISSUE WITH DRUNKS FROM THE PUB THEY ARE FALLING ALL OVER THE PLACE AND URINATING OUTSIDE
5	27/04/2014	00:10	Report excessive noise
555	19/04/2015	22:38	THE NOISE IS UNACCEPTABLE
33	19/04/2015	01:15	THE NOISE FROM THE PUB IS DEAFENING I CAN HEAR THE THUMP OF THE BASE
530	18/04/2015	22:21	THE DOOR TO THE BEER GARDEN SOUNDS AS THOUGH IT IS OPEN AND GENERAL NOISE COMING FROM THE PUB.
515	14/03/2015	22:44	LOTS OF NOISE FROM THE P/H - THEY ARE SUPPOSED TO CLOSE THE BEER GARDEN AT 10PM - BUT THEY ARE STILL OUT THERE.
432	14/03/2015	21:05	NOISE NUISANCE FROM MUSIC IN THE PUB. ALL THE WINDOWS ARE OPEN
482	02/03/2014	22:54	Report of people standing O/S pub and shouting
49	25/01/2015	01:40	MALE HAS ASSAULTED A FEMALE OUTSIDE BELOW. THERE IS A LOT OF NOISE AND SHOUTING AT THE PUB. THEY ARE NOT LICENCED THIS LATE
10	25/01/2015	00:26	THE BEER GARDEN IS STILL FULL OUT THERE NOW AND RAUCOUS
497	28/11/2014	22:30	TONIGHT THE MUSIC IS BLARING THE DOORS ARE OPEN AND THERE A PEOPLE OUTSIDE IN THE BEER GARDEN MAKING A LOT OF NOISE.
606	11/10/2014	23:36	NOISE NUISANCE AT THE LOCAL PUB.
7	10/08/2014	00:16	PROBLEMS WITH ANTI SOCIAL BEHAVIOUR AT THE PUB - THEY ALWAYS STAY ON UNTIL AFTER CLOSING.
583	09/08/2014	23:38	FIGHTING AND ARGUING OUTSIDE THE PUB
125	26/07/2014	03:12	NOISE NUISANCE FROM THE PUB -PERSONS STILL IN THE BEER GARDEN
35	26/05/2014	01:17	I THINK IT IS A MAN AND A WOMAN WHO ARE SCREAMING AT EACH OTHER IN THE BEER GARDEN.
444	25/05/2014	23:20	THE DOORS ARE OPEN AND MUSIC BLARING AT THE BRIDGEND PUB
565	16/05/2014	21:55	NOISE DISTRUBANCE - SHOUTING AND CHANTING IN THE BEER GARDEN
553	16/05/2014	21:40	NOISE COMING FROM PEOPLE IN THE BEER GARDEN - ON GOING ISSUES. CONSTANT CHANTING AND SHOUTING FOR LAST 20 MINS.
599	15/05/2014	23:03	LOUD MUSIC COMING FROM THE PUB
5	27/04/2014	00:09	THERE IS EXCESSIVE NOISE COMING FROM BRIDGEND INN
482	02/03/2014	22:54	PEOPLE OUTSIDE SHOUTING AND CAUSING A DISTURBANCE
459	04/01/2014	22:54	THE PUB IS PLAYING VERY LOUD MUSIC
589	26/10/2013	23:09	Report loud music
27	29/09/2013	00:29	ANTI SOCIAL BEHAVIOUR
631	30/08/2013	23:49	PUB HAS GOT LICENSE TO PLAY MUSIC UNTIL 2300 HRS, BUT THEY HAVE OUTDOOR SPEAKERS TONIGHT AND IT IS BLASTING

473	25/08/2013	19:51	I ASKED THE SINGER OUTSIDE THE PUB TO TURN HIS VOLUME DOWN. HE SAID HE WAS FINISHING NOW. THE LANDLADY AND HER HUSBAND CAME OVER TO MY HOUSE AND SAID THE POLICE ARE COMING AS MY HUSBAND HAD THREATENING THE SINGER. MY HUSBAND HAD DONE THE SAME AS ME IN ASKING THE SINGER BE QUIETER.
203	01/01/2012	02:52	REPORTS OF FIGHTING IN THE PREMSIES

DRN 584 Stn HQ Vdu CALL34/CONSOLE4 Time 22:05 Dte 20/06/15 Op 402294

NEW *

Reported by CH CALL HANDLING 01873
Brief Incident Details
party at below this evening been number of problems requesting officers
pay lbs when passing

Location of Incident Motorway Carr Pillar
Feature THE BRIDGEND INN
Street MAIN ROAD
Area GILWERN, ABERGAVENNY, GWENT Postcode NP7
Beat MA91 OSGR 324605214552 Location Ref 11/11/19/33

Caller Status WITNESS
Name
House Street MAIN ROAD Title
Area GILWERN, ABERGAVENNY, GWENT
Tel. No Ex. Dir. N DOB

Further Incident Details
Date and Time of Incident 2205 20/06/15
Classification ADMIN & INFO MESSAGES
Graded Response RES WITHOUT DEP

, (O)pn, (L)og, p(R)t, r(E)s, (C)ls, (S)cn, e(X)it

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OPERATOR 257, LEWIS POL PC

URN(573) Stn HQ Vdu CALL27/CONSOLE4

Tme 23:21 Dte 06/06/15 Op 40487

Reported by 101

101 NON-EM CALL [REDACTED]

Brief Incident Details

THERE IS NOISE COMING FROM THE BEER GARDEN OF THE PUB, THEIR LICENSING SAYS THE BEER GARDEN HAS TO BE VACATED BY 2200HRS

Location of Incident	Motorway	Carr	Pillar
Feature	THE BRIDGEND INN		
Street	MAIN ROAD		
Area	GILWERN, ABERGAVENNY, GWENT	Postcode	NP7 0AU
Beat	MA91 OSGR 324605214552	Location Ref	11/11/19/33
Caller	VICTIM		
Name	[REDACTED]	Title	MR
House	[REDACTED]	Street	[REDACTED]
Area	GILWERN, ABERGAVENNY, GWENT		
Tel. No	[REDACTED]	Ex. Dir.	
Further Incident Details			
Date and Time of Incident	2320	06/06/15	
Classification	ANTI-SOCIAL BEH	NUISANCE	
Graded Response	SCHEDULED		

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URN [573] Stn HQ Vdu CALL27/CONSOL Tme 23:21 Date 06/06/15 Op 404879 Page

Op	Time	Text
404879	2322 06/06/15	██████████ SAID THE NOISE HAS BEEN GOING ON FOR AN HOUR
404879	2322 06/06/15	AND ██████████ "WOULD LIKE TO GET SOME SLEEP TONIGHT"
404879	2322 06/06/15	Incident Routed to Radio Operators
402623	2325 06/06/15	Incident Transfer Accepted by terminal CONSOLE4
402623	0008 07/06/15	OBS PASSED TO OFFICERS
402623	0009 07/06/15	Defer to EAST Date 07/06/15 Time 1000
402623	0009 07/06/15	to make contact with the caller
400343	0943 07/06/15	Deferral Removed
400343	0943 07/06/15	Invalid pluscode entry
400343	0943 07/06/15	CO39 Automatic STM Notification generated
400343	0943 07/06/15	CO39 Dispatched
402619	0953 07/06/15	FROM CO39 - I HAVE SPOKEN WITH ██████████ VIA PHONE WHO
402619	0953 07/06/15	EXPLAINED THAT MONMOUTH LICENCING OFFICER LEIGH BEACH HAS
402619	0953 07/06/15	TOLD HIM TO REPORT ANY NOISE FROM THE PUB. HE IS ALSO
402619	0953 07/06/15	AWARE THAT THE CURRANT LAND LORD WILL BE LEAVING IN TWO
402619	0953 07/06/15	WEEKS. HAPPY TO REPORT TO US FOR INFOMATION, I WILL
402619	0953 07/06/15	EMAIL MONCC LICENCING WITH URN NUMBER AND TIME OF
402619	0953 07/06/15	INCIDENT. WARD OFFICER CO103 ALSO EMAILED. LOG CAN BE
402619	0953 07/06/15	CLOSED PLEASE.
304401	0953 07/06/15	CO39 Arrived at Incident
304401	0953 07/06/15	CO39 Left Incident
304401	0953 07/06/15	Invalid pluscode entry
304401	0954 07/06/15	Incident Closed By Terminal CONSOLE6

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INCIDENT CLOSE

URN 573 Stn HQ Vdu CALL27/CONSOL Tme 23:21 Date 06/06/15 Op 404879
Locn THE BRIDGEND INN, MAIN ROAD, GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response SCHEDULED
Type ANTI-SOCIAL BEH NUISANCE

Detail THERE IS NOISE COMING FROM THE BEER GARDEN OF THE PUB, THEIR LICENSING
SAYS THE BEER GARDEN HAS TO BE VACATED BY 2200HRS

Caller [REDACTED] Tel [REDACTED]

Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc ANTI-SOCIAL BEHAVIOUR NUISANCE

Type NUISANCE
Close Category LICENSED PREMISES NEIGHBOURHOOD POL (2)

Free Text
for
Briefing

Officer CO39 Name YUNG POL CIV

Unit Name
Occurrence

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OPERATOR 257, LEWIS POL PC

URN 518 Stn HQ Vdu CALL30/CONSOLE6

Tme 23:12 Dte 27/05/15 Op 40247

Reported by 101 101 NON-EM CALL [REDACTED]

Brief Incident Details

RECURRING ISSUE WITH DRUNKS FROM THE PUB THEY ARE FALLING ALL OVER THE PLACE AND URINATING OUTSIDE OUR WINDOW

Location of Incident	Motorway	Carr	Pillar
Feature	THE BRIGDEND INN		
Street	MAIN ROAD		
Area	GILWERN, ABERGAVENNY, GWENT	Postcode	NP7 0AU
Beat	MA91 OSGR	324605214552	Location Ref 11/11/19/33
Caller	VICTIM		
Name	[REDACTED]		
House	[REDACTED]	Street	[REDACTED]
Area	GILWERN, ABERGAVENNY, GWENT		Title MRS
Tel. No	[REDACTED]	Ex. Dir.	
Further Incident Details			
Date and Time of Incident	2312	27/05/15	
Classification	ANTI-SOCIAL BEH	NUISANCE	
Graded Response	PRIORITY		

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URN 518 Stn HQ Vidu CALL30/CONSOL Tme 23:12 Date 27/05/15 Op 402473 Page

Op	Time	Text
402473	2313 27/05/15	Incident Routed to Radio Operators
402473	2318 27/05/15	Transferred, but not accepted
402473	2318 27/05/15	Incident Routed to Radio Operators
400144	2320 27/05/15	Incident Transfer Accepted by terminal CONSOLE6
400144	2320 27/05/15	Automatic Resource Enquiry
400144	2326 27/05/15	Automatic Resource Enquiry
400144	2327 27/05/15	Automatic Resource Enquiry
400144	2327 27/05/15	OBS PASSED EAST
400144	2327 27/05/15	UNITS COMMITTED
400144	0000 28/05/15	Resource Despatch Overdue accepted by CONSOLE6
400144	0013 28/05/15	NO FURTHER CALLS RECIEVED AT THIS TIME
400146	0020 28/05/15	SE58 Automatic STM notification generated
400146	0020 28/05/15	SE58 Allocated to Incident
402184	0043 28/05/15	SE58 Dealing With Another Incident 512,27/05/15
400144	0055 28/05/15	ALL QUIET HERE
400144	0055 28/05/15	Incident Close/Result Failed
400144	0055 28/05/15	SE58 Dealt With Incident
400144	0056 28/05/15	Incident Closed By Terminal CONSOLE6

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INCIDENT CLOSE

*URN (518) Stn HQ Vdu CALL30/CONSOL. Tme 23:12 Date 27/05/15 Op 402473
Locn THE BRIDGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response PRIORITY
Type ANTI-SOCIAL BEH NUISANCE
Detail RECURRING ISSUE WITH DRUNKS FROM THE PUB THEY ARE FALLING ALL OVER THE
PLACE AND URINATING OUTSIDE OUR WINDOW

Caller [REDACTED] Tel [REDACTED]

Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc ANTI-SOCIAL BEHAVIOUR NUISANCE
Type NUISANCE
Close Category NEIGHBOURHOOD POL FCS (2)
Free Text
for
Briefing

Officer Name
Unit Name
Occurrence

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ADDITIONAL

Reported by 101 101 NON-EM CALL [REDACTED]

Brief Incident Details
RECURRING ISSUE WITH DRUNKS FROM THE PUB THEY ARE FALLING ALL OVER THE PLACE AND URINATING OUTSIDE OUR WINDOW

Location of Incident Motorway Carr Pillar
Feature THE BRIDGEND INN
Street MAIN ROAD
Area GILWERN, ABERGAVENNY, GWENT Postcode [REDACTED]
Beat MA91 OSGR 324605214552 Location Ref 11/11/19/33
Caller Status VICTIM

Name [REDACTED] Title [REDACTED]
House [REDACTED] Street MAIN ROAD
Area GILWERN, ABERGAVENNY, GWENT
Tel. No [REDACTED] Ex. Dir. DOB [REDACTED]

Further Incident Details
Date and Time of Incident 2312 27/05/15
Classification ANTI-SOCIAL BEH NUISANCE
Graded Response PRIORITY

, (O)pn, (L)og, p(R)t, r(E)s, (VR)es, (C)ls, (S)cn, e(X)it

URN 5

Stn HQ

Vdu CALL33/CONSOLE16

Tme 00:10 Dte 27/04/14 Op 304398

NEW

Reported by T

Unknown Receipt [REDACTED]

Brief Incident Details

THERE IS EXCESSIVE NOISE COMING FROM BRIDGEND INN GILWERN.
ENV HEALTH ARE ALREADY INVOLVED.

Location of Incident	Motorway	Carr	Pillar
Feature	THE BRIDGEND INN		
Street	MAIN ROAD		
Area	GILWERN, ABERGAVENNY, GWENT	Postcode	NP7 0AU
Beat	MA91 OSGR	324605214552	Location Ref 11/11/19/33
Caller Name	ANON		VICTIM
House		Street	Title
Area			
Tel. No		Ex. Dir.	DOB

Further Incident Details

Date and Time of Incident	0009	27/04/14
Classification	ANTI-SOCIAL BEH	ENVIRONMENTAL
Graded Response	SCHEDULED	

, (O)pn, (L)og, p(R)t, r(E)s, (VR)es, (C)ls, (S)cn, e(X)it

NEW

URN 5 Strn HQ Vdu CALL33/CONSOLE16 Time 0010 Dte 27/04/14 Op 304398
Locn THE BRIDGEND INN, MAIN ROAD, GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response SCHEDULED
Type ANTI-SOCIAL BEH ENVIRONMENTAL 27/04/14 0009
Detail THERE IS EXCESSIVE NOISE COMING FROM BRIDGEND INN GILWERN.
ENV HEALTH ARE ALREADY INVOLVED.

Caller ANON

Tel

Op	Time	Date	Text	Page 1 of 2
304398	0011	27/04	APPEARS TO BE AN GOING SITUATION - THEY ARE ALSO STILL SERVING DRINKS - LOT OF NOISE COMING FROM BEER GARDEN. IF ANY OFFICERS IN AREA COULD TAKE A LOOK - TKS Incident Routed to Radio Operators	
402267	0012	27/04	Incident Transfer Accepted by terminal CONSOLE8 Incident Routed to Radio Operators	
401179	0012	27/04	Incident Transfer Accepted by terminal CONSOLE16	
402267	0039	27/04	30 ..THERE IS AN OFFICEIAL RALLY AROUND ABERGAVENNY/NORTH OF THE COUNTY AND BACK TOWRDS RAGLAN	
401179	0105	27/04	RES1 Automatic STM Notification generated	

, (O)pn, (L)og, p(R)t, r(E)s, (VR)es, (C)ls, (S)cn, e(X)it, (P)age

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INCIDENT CLOSE

URN (555) Stn HQ Vdu CALL27/CALL27 Tme 22:38 Date 19/04/15 Op 298236
Locn THE BRIDGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response RES WITHOUT DEP
Type ANTI-SOCIAL BEH ENVIRONMENTAL

Detail BREACH OF LICENCING LAWS. THE NOISE IS UNACCEPTABLE.

Caller ANON [REDACTED] MAIN ROAD GILWERN, RESIDENT [REDACTED] WAS NOT HAPPY (BUT
Tel [REDACTED]

Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc ANTI-SOCIAL BEHAVIOUR ENVIRONMENTAL
Type ENVIRONMENTAL

Close Category FCS

Free Text (1)

for
Briefing

Officer Name

Unit Name

Occurrence

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URN 555 Stn HQ Vdu CALL27/CALL27 Tme 22:38 Date 19/04/15 Op 298236 Page

Op	Time	Text
298236	2239 19/04/15	Incident Brief Details Amended from :
298236	2239 19/04/15	[.]
298236	2239 19/04/15	Incident Closed By Terminal CALL27

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OPERATOR 257, LEWIS POL PC

URN [555] Str HQ Vdu CALL27/CALL27 Tme 22:38 Dte 19/04/15 Op 29823

Reported by 101 101 NON-EM CALL [REDACTED]
Brief Incident Details
BREACH OF LICENCING LAWS. THE NOISE IS UNACCEPTABLE.
CALLER UPDATED THAT POLICE WOULD NOT ATTEND, SHE WAS NOT HAPPY (BUT
VERIFIED WITH C.I. JEFFRIES). [REDACTED] HAS BEEN GIVEN THE LOG NUMBER FOR
LOCAL AUTHORITY

Location of Incident Motorway Carr Pillar
Feature THE BRIDGEND INN
Street MAIN ROAD
Area GILWERN, ABERGAVENNY, GWENT Postcode NP7 0AU
Beat MA91 OSGR 324605214552 Location Ref 11/11/19/33
Caller WITNESS
Name ANON [REDACTED]
House [REDACTED] Title
Area GILWERN, RESIDENT Street MAIN ROAD
Tel. No [REDACTED] Ex. Dir. N

Further Incident Details
Date and Time of Incident 2238 19/04/15
Classification ANTI-SOCIAL BEH ENVIRONMENTAL
Graded Response RES WITHOUT DEP

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URN 555 Stn HQ Vdu CALL27/CALL27

Tme 22:38 Dte 19/04/15 Op 298236

ADDITIONAL

Reported by 101 101 NON-EM CALL [REDACTED]

Brief Incident Details

BREACH OF LICENCING LAWS. THE NOISE IS UNACCEPTABLE.
CALLER UPDATED THAT POLICE WOULD NOT ATTEND, SHE WAS NOT HAPPY (BUT
VERIFIED WITH C.I. JEFFRIES). SHE HAS BEEN GIVEN THE LOG NUMBER FOR
LOCAL AUTHORITY

Location of Incident Motorway Carr Pillar
Feature THE BRIDGEND INN
Street MAIN ROAD
Area GILWERN, ABERGAVENNY, GWENT Postcode NP7 0AU
Beat MA91 OSGR 324605214552 Location Ref 11/11/19/33

Caller Status WITNESS
Name ANON FEMALE Title
House Street MAIN ROAD

Area GILWERN, RESIDENT
Tel. No [REDACTED] Ex. Dir. N DOB

Further Incident Details

Date and Time of Incident 2238 19/04/15
Classification ANTI-SOCIAL BEH ENVIRONMENTAL
Graded Response RES WITHOUT DEP

, (O)pn, (L)og, p(R)t, r(E)s, (C)ls, (S)cn, e(X)it

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INCIDENT CLOSE

URN 33 | Stn HQ Vdu CALL29/CONSOL Tmc 01:15 Date 19/04/15 Op 404879
Locn THE BRIDGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response PRIORITY
Type ANTI-SOCIAL BEH NUISANCE

Detail THE NOISE FROM THE PUB IS DEAFENING I CAN HEAR THE THUMP OF THE BASE

Caller [REDACTED] Tel [REDACTED]

Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc ANTI-SOCIAL BEHAVIOUR NUISANCE

Type NUISANCE

Close Category NEIGHBOURHOOD POL FCS (2)
Free Text statement being sent to licencing team for breach of licence
for

Briefing

Officer Name

Unit Name

Occurrence

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URN(33) Str HQ Vdu CALL29/CONSOL Tme 01:15 Date 19/04/15 Op 404879 Page

Op	Time	Text
404879	0116 19/04/15	██████████ DOES NOT KNOW HOW LONG THE NOISE HAS BEEN GOIN
404879	0116 19/04/15	ON
404879	0120 19/04/15	██████████ DID NOT KNOW THE NAME OF THE LICENCEE BUT SAID
404879	0120 19/04/15	HE HAS SOMETHING TO DO WITH K & J SCAFFOLDING
404879	0120 19/04/15	Incident Routed to Radio Operators
403848	0121 19/04/15	Incident Transfer Accepted by terminal CONSOLE4
403848	0123 19/04/15	MN31 Automatic STM Notification generated
403848	0123 19/04/15	MN31 Dispatched
403848	0124 19/04/15	MN31 WILL DRIVE BY TO CHECK THE NOISE
403848	0125 19/04/15	IMN1 - CAN SGT CHECK THE LICENCING CONDITIONS
403848	0125 19/04/15	MN05 AWARE AND WILL VIEW
403848	0125 19/04/15	Display Incidents At Location
403848	0136 19/04/15	View Incident 515,14/03/15
403848	0136 19/04/15	View Incident 432,14/03/15
403848	0136 19/04/15	View Incident 49,25/01/15
403848	0136 19/04/15	View Incident 10,25/01/15
403848	0136 19/04/15	View Incident 20,01/01/15
403848	0136 19/04/15	View Incident 497,28/11/14
403848	0136 19/04/15	View Incident 432,14/03/15
403848	0137 19/04/15	MN05 - WE ARE WITH THE LANDLADY NOW THERE IS BREACH OF
403848	0137 19/04/15	LICENCE THERE IS A HANDFUL OF PEOPLE HERE AND THEY ARE
403848	0137 19/04/15	BEING MOVED OUT AND A STATEMENT WILL BE ISSUED TO THE
403848	0137 19/04/15	LICENCING TEAM
403848	0137 19/04/15	MN31 Cancelled
403848	0138 19/04/15	Incident Closed By Terminal CONSOLE4

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OPERATOR 257, LEWIS POL PC

URN 13, Stn HQ Vdu CALL29/CONSOLE4

Tme 01:15 Dte 19/04/15 Op 40487

Reported by 101
Brief Incident Details

101 NON-EM CALL [REDACTED]

THE NOISE FROM THE PUB IS DEAFENING I CAN HEAR THE THUMP OF THE BASE

Location of Incident	Motorway	Carr	Pillar
Feature	THE BRIDGEND INN		
Street	MAIN ROAD		
Area	GILWERN, ABERGAVENNY, GWENT	Postcode	NP7 0AU
Beat	MA91 OSGR	324605214552	Location Ref 11/11/19/33
Caller	VICTIM		
Name	[REDACTED]		
House	[REDACTED]		
Area	GILWERN, ABERGAVENNY, GWENT	Street	MAIN ROAD
Tel. No	[REDACTED]	Ex. Dir.	
Further Incident Details			
Date and Time of Incident	0115	19/04/15	
Classification	ANTI-SOCIAL BEH	NUISANCE	
Graded Response	PRIORITY		

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INCIDENT CLOSE

*URN [530] Stn HQ Vdu CALL30/CONSOL Tme 22:21 Date 18/04/15 Op 401797
Locn THE BRIDGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response SCHEDULED
Type P/SAFETY & WELF LICENSING

Detail PART OF THE RESTRICTIONS AGAINST THE PUB IS THAT THEY HAVE TO CLOSE TH
BEER GARDEN AT 2200HRS AND THE WINDOWS ARE TO BE CLOSED. THE DOOR TO T
Caller ANON [REDACTED] RESIDENT Tel [REDACTED]

Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc PUBLIC SAFETY & WELFARE LICENSING
Type LICENSING

Close Category NEIGHBOURHOOD POL FCS (2)
Free Text OBS PAST TO OFFICERS FOR SGT TO TASK LICENSING TEAM
for
Briefing

Officer 1221 Name CONWAY POL PC
Unit Name
Occurrence 1500135436

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URN/530 Stn HO Vdu CALL30/CONSOL Tme 22:21 Date 18/04/15 Op 401797 Page

Op	Time	Text
401797	2221 18/04/15	Call History viewed.
401797	2222 18/04/15	████████ ASKING FOR OFFICERS TO BE MADE AWARE.
401797	2222 18/04/15	Incident Routed to Radio Operators
403848	2223 18/04/15	Incident Transfer Accepted by terminal CONSOLE4
403848	2224 18/04/15	Resource Dispatch Processing abandoned
403848	2225 18/04/15	Resources By Section
403848	2225 18/04/15	Resources By Section
403848	2230 18/04/15	OBS PASSED FOR OFFICERS
403848	2230 18/04/15	IMN1 CAN BE CLOSED AND TRANSFERRED TO NICHE FOR OIC1221
403848	2230 18/04/15	TO TASK LICENSING
403848	2230 18/04/15	Transfer Incident To Niche
Syscon	2233 18/04/15	NICHE Occurrence Number 1500135436
403848	2233 18/04/15	Invalid pluscode entry
403848	2234 18/04/15	Result Details Changed From :-
403848	2234 18/04/15	Incident Closed By Terminal CONSOLE4

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OPERATOR 257, LEWIS POL PC

X URN 530 Stn HQ Vdu CALL30/CONSOLE4

Tme 22:21 Dte 18/04/15 Op 40179

Reported by 101

101 NON-EM CALL [REDACTED]

Brief Incident Details

PART OF THE RESTRICTIONS AGAINST THE PUB IS THAT THEY HAVE TO CLOSE THE BEER GARDEN AT 2200HRS AND THE WINDOWS ARE TO BE CLOSED. THE DOOR TO THE BEER GARDEN SOUNDS AS THOUGH IT IS OPEN AND GENERAL NOISE COMING FROM THE PUB.

Location of Incident Motorway Carr Pillar

Feature THE BRIDGEND INN

Street MAIN ROAD

Area GILWERN, ABERGAVENNY, GWENT Postcode NP7 0AU

Beat MA91 OSGR 324605214552 Location Ref 11/11/19/33

Caller THIRD PARTY

Name ANON [REDACTED] RESIDENT

House Street Title

Area

Tel. No [REDACTED]

Ex. Dir.

Further Incident Details

Date and Time of Incident 2221

18/04/15

Classification P/SAFETY & WELF

LICENSING

Graded Response SCHEDULED

CONFIDENTIAL. THIS PRINT OUT IS COVERED BY THE DATA PROTECTION ACT

ADDITIONAL

URN 530 Stn HQ Vdu CALL30/CONSOLE4 Tme 2221 Dte 18/04/15 Op 401797
Locn THE BRIDGEND INN, MAIN ROAD, GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response SCHEDULED
Type P/SAFETY & WELF LICENSING 18/04/15 2221
Detail PART OF THE RESTRICTIONS AGAINST THE PUB IS THAT THEY HAVE TO CLOSE THE
BEER GARDEN AT 2200HRS AND THE WINDOWS ARE TO BE CLOSED. THE DOOR TO THE -More
Caller ANON FEMALE RESIDENT Tel [REDACTED]

Op	Time	Date	Text
401797	2221	18/04	Call History viewed.
	2222	18/04	FEMALE ASKING FOR OFFICERS TO BE MADE AWARE. Incident Routed to Radio Operators
403848	2223	18/04	Incident Transfer Accepted by terminal CONSOLE4
	2224	18/04	Resource Dispatch Processing abandoned
	2225	18/04	Resources By Section Resources By Section
	2230	18/04	OBS PASSED FOR OFFICERS IMN1 CAN BE CLOSED AND TRANSFERRED TO NICHE FOR OIC1221 TO TASK LICENSING Transfer Incident To Niche

Page 1 of 2

, (O)pn, (L)og, p(R)t, r(E)s, (C)ls, (S)cn, e(X)it, (P)age

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INCIDENT CLOSE

URN(515) Stn HQ Vdu CALL31/CONSOI, Tme 22:50 Date 14/03/15 Cp 402354
Locn THE BRIDGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response RES WITHOUT DEP
Type ANTI-SOCIAL BEH NUISANCE
Detail LOTS OF NOISE FROM THE P/H - THEY ARE SUPOSED TO CLOSE THE BEER GARDE
AT 10PM - BUT THEY ARE STILL OUT THERE.

Caller [REDACTED] Tel [REDACTED]

Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc PUBLIC SAFETY & WELFARE LICENSING
Type LICENSING
Close Category LICENSED PREMISES (1)
Free Text
for
Briefing

Officer Name
Unit Name
Occurrence

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URN 515 Stn HQ Vdu CALL31/CONSOL Tme 22:50 Date 14/03/15 Op 402354 Page

Op	Time	Text
402354	2250 14/03/15	Call History viewed.
402354	2252 14/03/15	CALLER STATED THAT THIS IS PART OF ONGOING ISSUES AND HA
402354	2252 14/03/15	BEEN ADVISED BY THE COUNCIL TO CALL THE POLICE EVERY TIM
402354	2253 14/03/15	Incident Routed to Radio Operators
400001	2253 14/03/15	Incident Transfer Accepted by terminal CONSOLE18
400001	2258 14/03/15	OBS PASSED EAST
400001	2258 14/03/15	Graded Response changed from SCHEDULED to RES WITHOUT
400001	2258 14/03/15	DEPLOYMENT
400001	2259 14/03/15	CO103 - WENT PAST A FEW MINS AGO THERE WAS A FEW OUTSIDE
400001	2259 14/03/15	SMOKING BUT NO EXCESSIVE NOISE
400001	2259 14/03/15	Incident Closed By Terminal CONSOLE16

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OPERATOR 257, LEWIS POL PC

URN 515 Strn HQ Vdu CALL31/CONSOLE18 Tme 22:50 Dte 14/03/15 Op 40235

Reported by 101 101 NON-EM CALL [REDACTED]

Brief Incident Details

LOTS OF NOISE FROM THE P/H - THEY ARE SUPPOSED TO CLOSE THE BEER GARDEN AT 10PM - BUT THEY ARE STILL OUT THERE.

Location of Incident Motorway Carr Pillar
Feature THE BRIDGEND INN
Street MAIN ROAD
Area GILWERN, ABERGAVENNY, GWENT Postcode NP7 0AU
Beat MA91 OSGR 324605214552 Location Ref 11/12/19/33
Caller VICTIM
Name [REDACTED] Title MRS
House [REDACTED] Street [REDACTED]
Area GILWERN, ABERGAVENNY, GWENT
Tel. No [REDACTED] Ex. Dir.
Further Incident Details
Date and Time of Incident 2244 14/03/15
Classification ANTI-SOCIAL BEH NUISANCE
Graded Response RES WITHOUT DEP

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INCIDENT CLOSE

URN (432) Stn HQ Vdu CALL30/CONSOL Tme 21:05 Date 14/03/15 Op 404882
Locn THE BRIDGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response RES WITHOUT DEP
Type P/SAFETY & WELF LICENSING

Detail NOISE NUISANCE FROM MUSIC IN THE PUB. ALL THE WINDOWS ARE OPEN AND THE
ARE NOT ADHERING TO THEIR NOISE LICENSE. HAVE HAD PERVIOUS INCIDENTS
Caller [REDACTED] Tel [REDACTED]

Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc PUBLIC SAFETY & WELFARE LICENSING

Type LICENSING
Close Category LICENSED PREMISES (1)
Free Text EMAIL SENT TO LICENSING

for
Briefing

Officer Name

Unit Name

Occurrence

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URN 432 Stn HQ vdu CALL30/CONSOL Tme 21:05 Date 14/03/15 Op 404882 Page

Op	Time	Text
404882	2107 14/03/15	Incident Short Message
404882	2108 14/03/15	ISM SENT TO CO103 MAKING HER AWARE.
404882	2110 14/03/15	Personnel Searcher (View Only)
404882	2112 14/03/15	EMAIL SENT TO LICENSING MAKING THEM AWARE.
404882	2113 14/03/15	DUTY SGT Enquiry - No Update made
404882	2113 14/03/15	PAO DUTY PS
404882	2113 14/03/15	Incident Routed to Radio Operators
400685	2113 14/03/15	Incident Transfer Accepted by terminal CONSOLE7
400685	2136 14/03/15	Incident Transferred by terminal CONSOLE7 to EAST
400685	2136 14/03/15	FOR YOU
400685	2136 14/03/15	Incident Transfer
400001	2136 14/03/15	Incident Transfer Accepted by terminal CONSOLE18
400001	2137 14/03/15	Incident Closed By Terminal CONSOLE18

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OPERATOR 257, LEWIS POL PC

URN 1432, Stn HQ Vdu CALL30/CONSOLE18

Tme 21:05 Dte 14/03/15 Op 40488

Reported by CH CALL HANDLING

Brief Incident Details

NOISE NUISANCE FROM MUSIC IN THE PUB. ALL THE WINDOWS ARE OPEN AND THEY ARE NOT ADHERING TO THEIR NOISE LICENSE. HAVE HAD PERVIOUS INCIDENTS WITH THE PUB CAUSING CRIMINAL DAMAGE.

Location of Incident Motorway Carr Pillar
Feature THE BRIDGEND INN
Street MAIN ROAD
Area GILWERN, ABERGAVENNY, GWENT Postcode NP7 0AU
Beat MA91 OSGR 324605214552 Location Ref 11/11/19/33
Caller VICTIM

Name
House Street Title
Area GILWERN, ABERGAVENNY, GWENT
Tel. No Ex. Dir. N

Further Incident Details

Date and Time of Incident 2105 14/03/15
Classification P/SAFETY & WELF LICENSING
Graded Response RES WITHOUT DEP

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NEW

URN 482 Stn HQ Vdu CALL28/CONSOLE18 Tme 2254 Dte 02/03/14 Op 402294
Loch THE BRIDGEND INN, MAIN ROAD, GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSCR 324605214552 CH Response SCHEDULED
Type ANTI-SOCIAL BEH ENVIRONMENTAL 02/03/14 2254
Detail people from below pub standing outside shouting causing a disturbance
environ health already aware
Caller [REDACTED], GILWERN, ABERGAVENNY, Tel [REDACTED]

Op	Time	Date	Text	Page 1 of 1
402294	2255	02/03	Incident Routed to Radio Operators	
401296	2255	02/03	Incident Transfer Accepted by terminal CONSOLE18	
205367	2326	02/03	RE37 Automatic STM Notification generated	
			RE37 Dispatched	
	2327	02/03	RE35 Automatic STM Notification generated	
			RE35 Dispatched	
401296	2328	02/03	RE35 Arrived at Incident	
	2329	02/03	RE37 Cancelled	
			RE35 Left Incident	
			ALL QUIET NO PERSONS IN AREA AND PUB CLOSED	
			Incident Closed By Terminal CONSOLE18	

, (O)pn, (L)og, p(R)t, r(E)s, (VR)es, (C)ls, (S)cn, e(X)it

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INCIDENT CLOSE

URN 49 Stn HQ Vdu CALL31/CONSOL Tme 01:40 Date 25/01/15 Op 402153
Locn THE BRIDGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response PRIORITY
Type ANTI-SOCIAL BEH NUISANCE

Detail MALE HAS ASSAULTED A FEMALE OUTISDE BELOW. THERE IS A LOT OF NOISE AND
SHOUTING AT THE PUB. THEY ARE NOT LICENCED THIS LATE

Caller [REDACTED] Tel [REDACTED]

Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc ANTI-SOCIAL BEHAVIOUR NUISANCE

Type NUISANCE
Close Category NEIGHBOURHOOD POL FCS (4)
ALCOHOL LICENSED PREMISES

Free Text UNKNOWN MALE AND FEMALE LEFT THE AREA
for
Briefing

Officer Name
Unit Name
Occurrence

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OPERATOR 257, LEWIS POL PC

*URN\49| Stn HQ Vdu CALL31/CONSOLE16 Tme 01:40 Dte 25/01/15 Op 40215

Reported by 101 101 NON-EM CALL [REDACTED]

Brief Incident Details

MALE HAS ASSAULTED A FEMALE OUTSIDE BELOW. THERE IS A LOT OF NOISE AND SHOUTING AT THE PUB. THEY ARE NOT LICENCED THIS LATE

Location of Incident	Motorway	Carr	Pillar
Feature	THE BRIDGEND INN		
Street	MAIN ROAD		
Area	GILWERN, ABERGAVENNY, GWENT	Postcode	NP7 0AU
Beat	MA91 OSGR 324605214552	Location Ref	11/11/19/33
Caller	WITNESS		
Name	[REDACTED]	Street	[REDACTED]
House	[REDACTED]	Area	GILWERN, ABERGAVENNY, GWENT
Area	GILWERN, ABERGAVENNY, GWENT	Ex. Dir.	
Tel. No	[REDACTED]		

Further Incident Details

Date and Time of Incident	0140	25/01/15
Classification	ANTI-SOCIAL BEH	NUISANCE
Graded Response	PRIORITY	

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URN 149 Stn HQ Vdu CALL31/CONSOL Tme 01:40 Date 25/01/15 Op 402153 Page

Op	Time	Text
402153	0140 25/01/15	THE MALE AND FEMALE LEFT DOWN THE HILL TOWARDS GILWERN
402153	0140 25/01/15	TOGETHER
402153	0140 25/01/15	THEY WERE SHOUTING ALL THE WAY DOWN THE STREET
402153	0141 25/01/15	FEMALE: 5FT 6 , BLONDE MED LENGTH HAIR, AVERAGE BUILD,
402153	0141 25/01/15	20S
402153	0141 25/01/15	MALE : 5FT 10, WELL BUILT, SHORT HAIR
402153	0141 25/01/15	CLOTHES UNKNOWN
402153	0141 25/01/15	Incident Routed to Radio Operators
084848	0142 25/01/15	Incident Transfer Accepted by terminal CONSOLE16
084848	0143 25/01/15	RES1 Redeployed from Incident 44 25/01/15
084848	0143 25/01/15	RES1 Automatic STM Notification generated
084848	0143 25/01/15	RES1 Dispatched
084848	0151 25/01/15	RES1 Arrived at Incident
084848	0159 25/01/15	RES1...SPOKEN TO STAFF AND UNKNOWN MALE AND FEMALE WERE
084848	0159 25/01/15	HAVING VERBAL ARGUMENT AND HAVE LEFT IN VEHICLE
084848	0159 25/01/15	RES1 Left Incident
084848	0200 25/01/15	Incident Closed By Terminal CONSOLE16

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INCIDENT CLOSE

URN 10 Stn HQ Vdu CALL31/CONSOL Tme 00:28 Date 25/01/15 Op 402153
Locn THE BRIDGEND INN, MAIN ROAD, GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response PRIORITY

Type ANTI-SOCIAL BEH NUISANCE

Detail TEH PUB HAS AN AGREEMENT WITH LICENCING AND THE POLICE TO CLOSE THE BE
GARDEN AT 2200HRS - IT IS STILL FULL OUT THERE NOW AND RAUCOUS

Caller REFUSED Tel [REDACTED]

Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc ANTI-SOCIAL BEHAVIOUR NUISANCE

Type NUISANCE
Close Category NEIGHBOURHOOD POL FCS (2)
Free Text PREMISES CLOSED AND ALL QUIET

for
Briefing

Officer Name
Unit Name
Occurrence

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URN 10 Stn HQ Vdu CALL31/CONSOL Tme 00:28 Date 25/01/15 Op 402153 Page

Op	Time	Text
402153	0028	25/01/15 CALLER SAYS ██████ COULD ALSO HEAR GLASS SMASHING INSIDE TH
402153	0028	25/01/15 PUB BUT DOESNT THINK ITS FIGHTING
402153	0028	25/01/15 Incident Routed to Radio Operators
084848	0028	25/01/15 Incident Transfer Accepted by terminal CONSOLE16
084848	0038	25/01/15 RES1 Automatic STM notification generated
084848	0038	25/01/15 RES1 Allocated to Incident
401973	0117	25/01/15 FROM CALLER THERE IS NOW A MAN AND WOMAN FIGHTING IN THE
401973	0117	25/01/15 ROAD.
401973	0117	25/01/15 THERE IS A LOT OF SCREAMING AND SHOUTING
084848	0117	25/01/15 Graded Response changed from SCHEDULED to PRIORITY
084848	0117	25/01/15 RES1 Allocation Cancelled
084848	0116	25/01/15 RES1 Automatic STM Notification generated
084848	0118	25/01/15 RES1 Dispatched
084848	0124	25/01/15 RES1 Arrived at Incident
084848	0125	25/01/15 RES1...LOCKED UP AND CLOSED AND ALL QUIET
084848	0125	25/01/15 Invalid pluscode entry
084848	0125	25/01/15 RES1 Left Incident
084848	0125	25/01/15 Incident Closed By Terminal CONSOLE16

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OPERATOR 257, LEWIS POL PC

* JRN 10/ Stn HQ Vdu CALL31/CONSOLE16 Tme 00:28 Dte 25/01/15 Op 40215

Reported by 101 101 NON-EM CALL [REDACTED]
Brief Incident Details
TEH PUB HAS AN AGREEMENT WITH LICENCING AND THE POLICE TO CLOSE THE BEER
GARDEN AT 2200HRS - IT IS STILL FULL OUT THERE NOW AND RAUCOUS

Location of Incident	Motorway	Carr	Pillar
Feature	THE BRIDGEND INN		
Street	MAIN ROAD		
Area	GILWERN, ABERGAVENNY, GWENT	Postcode	NP7 0AU
Beat	MA91 OSGR	324605214552	Location Ref 11/11/19/33
Caller	WITNESS		
Name	REFUSED		
House			
Area		Street	Title
Tel. No	[REDACTED]		
Further Incident Details		Ex. Dir.	
Date and Time of Incident	0026	25/01/15	
Classification	ANTI-SOCIAL BEH	NUISANCE	
Graded Response	PRIORITY		

CONFIDENTIAL. THIS PRINT OUT IS COVERED BY THE DATA PROTECTION ACT

URN 10

Stn HQ

Vdu CALL31/CONSOLE16

Tme 00:28 Dte 25/01/15 Op 402153

ADDITIONAL

Reported by 101

101 NON-EM CALL [REDACTED]

Brief Incident Details

THE PUB HAS AN AGREEMENT WITH LICENCING AND THE POLICE TO CLOSE THE BEER GARDEN AT 2200HRS - IT IS STILL FULL OUT THERE NOW AND RAUCOUS

Location of Incident	Motorway	Carr	Pillar
Feature	THE BRIDGEND INN		
Street	MAIN ROAD		
Area	GILWERN, ABERGAVENNY, GWENT	Postcode	NP7 0AU
Beat	MA91 OSGR	324605214552	Location Ref 11/11/19/33
Caller Name	Status	WITNESS	
House	REFUSED		
Area		Street	Title
Tel. No	[REDACTED]	Ex. Dir.	DOB

Further Incident Details

Date and Time of Incident	0026	25/01/15
Classification	ANTI-SOCIAL BEH	NUISANCE
Graded Response	PRIORITY	

, (O)pn, (L)og, p(R)t, r(E)s, (VR)es, (C)ls, (S)cn, e(X)it

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INCIDENT CLOSE

*URN (497) Stn HQ Vdu CALL27/CONSOL Tme 22:31 Date 28/11/14 Op 401973
Locn THE BRIDGEND INN, MAIN ROAD, GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response SCHEDULED
Type P/SAFETY & WELF LICENSING

Detail [REDACTED] AN AGREEMENT WITH THE PUB AND THE POLICE ABOUT THE LOU
MUSIC COMING FROM THE PUB. TONIGHT THE MUSIC IS BLARING THE DOORS ARE
Caller [REDACTED] Tel [REDACTED]

Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc PUBLIC SAFETY & WELFARE LICENSING

Type LICENSING
Close Category NEIGHBOURHOOD POL FCS (4)
ALCOHOL LICENSED PREMISES

Free Text COMPLETE
for
Briefing

Officer Name
Unit Name
Occurrence

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URN 497 Stn HQ Vdu CALL27/CONSOL Tme 22:31 Date 28/11/14 Op 401973 Page

Op	Time	Text
401973	2231 28/11/14	Incident Routed to Radio Operators
401973	2231 28/11/14	CALLER GIVEN URN
402184	2234 28/11/14	Incident Transfer Accepted by terminal CONSOLE18
402184	2315 28/11/14	Automatic Resource Enquiry
402184	2331 28/11/14	FCR - SPK TO CALLER AND WILL GET NICK HILTON TO CONTACT
402184	2331 28/11/14	FA** CALLER
402184	2332 28/11/14	Defer to EAST Date 01/12/14 Time 0900
402184	2332 28/11/14	for pc 721 nick hilton from licensing to contact
402184	2332 28/11/14	caller
Syscon	0900 01/12/14	Defer Time Reached
084848	0902 01/12/14	Incident Deferral Accepted by terminal CONSOLE16
084848	0903 01/12/14	PC 721 INFD
084848	0903 01/12/14	Incident Closed By Terminal CONSOLE16

CONFIDENTIAL. THIS PRINT OUT IS COVERED BY THE DATA PROTECTION ACT

OPERATOR 257, LEWIS POL. PC

URN 497 Stn HQ Vdu CALL27/CONSOLE16

Tme 22:31 Dte 28/11/14 Op 40197

Reported by CH

CALL HANDLING

Brief Incident Details

AN AGREEMENT WITH THE PUB AND THE POLICE ABOUT THE LOUD MUSIC COMING FROM THE PUB. TONIGHT THE MUSIC IS BLARING THE DOORS ARE OPEN AND THERE A PEOPLE OUTSIDE IN THE BEER GARDEN MAKING A LOT OF NOISE.

Location of Incident Motorway

Carr

Pillar

Feature THE BRIDGEND INN

Street MAIN ROAD

Area GILWERN, ABERGAVENNY, GWENT

Postcode NP7 0AU

Beat MA91 OSGR

324605214552 Location Ref 11/11/19/33

Caller VICTIM

Name

House

Area GILWERN, ABERGAVENNY, GWENT

Street

Title MRS

Tel. No

Ex. Dir.

Further Incident Details

Date and Time of Incident 2230 28/11/14

Classification P/SAFETY & WELF LICENSING

Graded Response SCHEDULED

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OPERATOR 257, LEWIS POL PC

URN 606 Stn HQ Vdu CALL24/CALL24

Tme 23:36 Dte 11/10/14 Op 40190

Reported by 101 101 NON-EM CALL [REDACTED]
Brief Incident Details
NOISE NUISANCE AT THE LOCAL PUB. THIS IS AN ONGOING ISSUE AND ENVIRONMENTAL HEALTH HAVE TOLD ME TO RING THE POLICE EVERYTIME

Location of Incident Motorway Carr Pillar
Feature THE BRIDGEND INN
Street MAIN ROAD
Area GILWERN, ABERGAVENNY, GWENT Postcode NP7 9AU
Beat MA91 OSGR 324605214552 Location Ref 11/11/19/33
Caller WITNESS
Name [REDACTED]
House [REDACTED] Street [REDACTED] Title [REDACTED]
Area GILWERN
Tel. No [REDACTED] Ex. Dir. N
Further Incident Details
Date and Time of Incident 2336 11/10/14
Classification ANTI-SOCIAL BEH NUISANCE
Graded Response SCHEDULED

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URN 606 Stn HQ Vdu CALL24/CALL24 Tme 23:36 Date 11/10/14 Op 401905 Page

Op	Time	Text
401905	2337 11/10/14	THIS IS AN ONGOING PROBLEM.
401905	2337 11/10/14	CALLER WOULD RATHER POLICE NOT ATTEND AS LAST TIME THEY
401905	2337 11/10/14	DID, THE PATRONS OF THE PUB SMASHED NEIGHBOURS WINDOWS A
401905	2337 11/10/14	THEY WERE WALKING HOME.
401905	2337 11/10/14	CALLER REPORTING FOR INFORMATION ONLY AT THIS STAGE.
401905	2338 11/10/14	CALLER WILL RING BACK LATER IF THE MUSIC IS STILL
401905	2338 11/10/14	ONGOING.
401905	2340 11/10/14	Incident Closed By Terminal CALL24

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INCIDENT CLOSE
URN 606 Strn HQ Vdu CALL24/CALL24 Tme 23:36 Date 11/10/14 Cp 401905
Locn THE BRIDGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response SCHEDULED
Type ANTI-SOCIAL BEH NUISANCE
Detail NOISE NUISANCE AT THE LOCAL PUB. THIS IS AN ONGOING ISSUE AND ENVIRONMENTAL HEALTH HAVE TOLD ME TO RING THE POLICE EVERYTIME.
Caller [REDACTED] Tel [REDACTED]

Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc ANTI-SOCIAL BEHAVIOUR NUISANCE
Type NUISANCE
Close Category NEIGHBOURHOOD POL RECURRING ISSUE (2)
Free Text ONGOING ISSUE WITH PUB PLAYING LOUD MUSIC UNTIL THE EARLY
for HOURS. ENVIRONMENTAL HEALTH HAVE ADVISED CALLER TO CONTACT
Briefing POLICE ON EVERY OCCASSION FOR LOG NUMBER. CALLER DOES NOT WANT
POLICE TO ATTEND.

Officer Name
Unit Name
Occurrence

CONFIDENTIAL. THIS PRINT OUT IS COVERED BY THE DATA PROTECTION ACT

URN 606

Stn HQ

Vdu CALL24/CALL24

Tme 23:36 Dte 11/10/14 Op 401905

ADDITIONAL

Reported by 101 101 NON-EM CALL [REDACTED]

Brief Incident Details

NOISE NUISANCE AT THE LOCAL PUB. THIS IS AN ONGOING ISSUE AND ENVIRONMENTAL HEALTH HAVE TOLD ME TO RING THE POLICE EVERYTIME.

Location of Incident	Motorway	Carr	Pillar
Feature	THE BRIDGEND INN		
Street	MAIN ROAD		
Area	GILWERN, ABERGAVENNY, GWENT	Postcode	NP7 0AU
Beat	MA91 OSGR	324605214552	Location Ref 11/11/19/33
Caller	Status		WITNESS

Name	[REDACTED]	Street	[REDACTED]	Title	[REDACTED]
House	[REDACTED]				
Area	GILWERN				
Tel. No	[REDACTED]	Ex. Dir.	N	DOB	[REDACTED]

Further Incident Details

Date and Time of Incident	2336	11/10/14
Classification	ANTI-SOCIAL BEH	NUISANCE
Graded Response	SCHEDULED	

, (O)pn, (L)og, p(R)t, r(E)s, (C)ls, (S)cn, e(X)it

ADDITIONAL

URN 606 Stn HQ Vdu CALL24/CALL24 Tme 2336 Dte 11/10/14 Op 401905
Loch THE BRIDGEND INN, MAIN ROAD, GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response SCHEDULED
Type ANTI-SOCIAL BEH NUISANCE 11/10/14 2336
Detail NOISE NUISANCE AT THE LOCAL PUB. THIS IS AN ONGOING ISSUE AND
ENVIRONMENTAL HEALTH HAVE TOLD ME TO RING THE POLICE EVERYTIME.
Caller [REDACTED] Tel [REDACTED]

Op	Time	Date	Text	Page
401905	2337	11/10	THIS IS AN ONGOING PROBLEM. CALLER WOULD RATHER POLICE NOT ATTEND AS LAST TIME THEY DID, THE PATRONS OF THE PUB SMASHED NEIGHBOURS WINDOWS AS THEY WERE WALKING HOME. CALLER REPORTING FOR INFORMATION ONLY AT THIS STAGE.	1 of 1
	2338	11/10	CALLER WILL RING BACK LATER IF THE MUSIC IS STILL ONGOING.	
	2340	11/10	Incident Closed By Terminal CALL24	

, (O)pn, (L)og, p(R)t, r(E)s, (C)ls, (S)cn, e(X)it

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OPERATOR 257, LEWIS POL PC

URN[7] Stn HQ Vdu CALL30/CONSOLE16 Tme 00:17 Dte 10/08/14 Op 40247

Reported by 101 101 NON-EM CALL [REDACTED]
Brief Incident Details
PROBLEMS WITH ANTI SOCIAL BEHAVIOUR AT THE PUB - THEY ALWAYS STAY ON
UNTIL AFTER CLOSING. WISH TO LOG IT FOR LICENCING DEPARTMENT

Location of Incident	Motorway	Carr	Pillar
Feature	THE BRIDGEND INN		
Street	MAIN ROAD		
Area	GILWERN, ABERGAVENNY, GWENT	Postcode	NP7 0AU
Beat	MA91 OSGR	324605214552	Location Ref 11/11/19/33
Caller	WITNESS		
Name	ANON [REDACTED]		
House	REFUSED		
Area		Street	Title
Tel. No	[REDACTED]		
Further Incident Details		Ex. Dir.	
Date and Time of Incident	0016	10/08/14	
Classification	P/SAFETY & WELF	LICENSING	
Graded Response	RES WITHOUT DEP		

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* URN [7] Stn HQ Vdu CALL30/CONSOL Tme 00:17 Date 10/08/14 Op 402473 Page

Op	Time	Text
402473	0017 10/08/14	Call History viewed.
402473	0017 10/08/14	LOG NUMBER GIVEN
402473	0018 10/08/14	STATED DIDNT WANT POLICE ATTENDANCE - AS WINDXWS OF
402473	0018 10/08/14	RESIDENTS PROPERTY TEND TC GET SMASHED
402473	0018 10/08/14	There are no Supervisors logged on in this Control Group
402473	0018 10/08/14	cannot Flag
402473	0018 10/08/14	UNABLE TO FLAG
402473	0018 10/08/14	Incident Routed to Radio Operators
401802	0018 10/08/14	Incident Transfer Accepted by terminal CONSOLE16
401802	0025 10/08/14	Incident Closed By Terminal CONSOLE16
403649	0025 10/08/14	Following was entered after the Incident was Closed
403649	0025 10/08/14	648 - WE ATTENDED HERE RECENTLY. SEE LOG 583 09/08/14.
403649	0025 10/08/14	THE PUB WAS CLOSED AND THE LAST FEW PEOPLE GETTING INTO
403649	0025 10/08/14	TAXI'S AND LIFTS. ALL QUIET ON ARRIVAL ALD LICENSEE SAID
403649	0025 10/08/14	NO-ONE HAD BEEN FIGHTING.

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INCIDENT CLOSE
URN [7] Stn HQ Vdu CALL30/CONSOL Tme 00:17 Date 10/08/14 Op 402473
Locn THE BRIDGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT
Beat MA91 OSGR 324605214552 CH Response RES WITHOUT DEP
Type P/SAFETY & WELF LICENSING
Detail PROBLEMS WITH ANTI SOCIAL BEHAVIOUR AT THE PUB - THEY ALWAYS STAY ON
UNTIL AFTER CLOSING. WISH TO LOG IT FOR LICENCING DEPARTMENT
Caller ANON [REDACTED] REFUSED Tel [REDACTED]
Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc ANTI-SOCIAL BEHAVIOUR NUISANCE
Type NUISANCE
Close Category LICENSED PREMISES NEIGHBOURHOOD POL (3)
Free Text
for
Briefing

Officer Name
Unit Name
Occurrence

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URN 7

Stn HQ

Vdu CALL30/CONSOLE16

Tme 00:17 Dte 10/08/14 Op 402473

ADDITIONAL

Reported by 101

101 NON-EM CALL [REDACTED] 1

Brief Incident Details

PROBLEMS WITH ANTI SOCIAL BEHAVIOUR AT THE PUB - THEY ALWAYS STAY ON UNTIL AFTER CLOSING. WISH TO LOG IT FOR LICENCING DEPARTMENT

Location of Incident Motorway Carr Pillar
 Feature THE BRIDGEND INN
 Street MAIN ROAD
 Area GILWERN, ABERGAVENNY, GWENT Postcode NP7 0AU
 Beat MA91 OSGR 324605214552 Location Ref 11/11/19/33
 Caller Status WITNESS
 Name ANON MALE Title
 House REFUSED Street
 Area
 Tel. No [REDACTED] Ex. Dir. DOB

Further Incident Details
 Date and Time of Incident 0016 10/08/14
 Classification P/SAFETY & WELF LICENSING [REDACTED]
 Graded Response RES WITHOUT DEP

, (O)pn, (L)og, p(R)t, r(E)s, (C)ls, (S)cn, e(X)it

ADDITIONAL

URN 7 Stn HQ Vdu CALL30/CONSOLE16 Tme 0017 Dte 10/08/14 Op 402473
Loch THE BRIDGEND INN, MAIN ROAD, GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response RES WITHOUT DEP
Type P/SAFETY & WELF LICENSING 10/08/14 0016
Detail PROBLEMS WITH ANTI SOCIAL BEHAVIOUR AT THE PUB - THEY ALWAYS STAY ON
UNTIL AFTER CLOSING. WISH TO LOG IT FOR LICENCING DEPARTMENT
Caller ANON MALE REFUSED Tel [REDACTED]

Op Time Date Text Page 1 of 2
402473 0017 10/08 Call History viewed.

LOG NUMBER GIVEN
0018 10/08 STATED DIDNT WANT POLICE ATTENDANCE - AS WINDOWS OF
RESIDENTS PROPERTY TEND TO GET SMASHED
There are no Supervisors logged on in this Control Group,
cannot Flag
UNABLE TO FLAG

Incident Routed to Radio Operators
401802 0018 10/08 Incident Transfer Accepted by terminal CONSOLE16
0025 10/08 Incident Closed By Terminal CONSOLE16
403649 0025 10/08 Following was entered after the Incident was Closed

, (O)pn, (L)og, p(R)t, r(E)s, (C)ls, (S)cn, e(X)it, (P)age

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INCIDENT CLOSE

URN 583 Stn HQ Vdu CALL31/CONSOL Tme 23:38 Date 09/06/14 Op 401584
Locn THE BRIDGEND INN, MAIN ROAD, GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response EMERGENCY
Type ANTI-SOCIAL BEH PERSONAL
Detail FIGHTING AND ARGUING OUTSIDE THE PUB

Caller [REDACTED] Tel [REDACTED]

Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc PUBLIC SAFETY & WELFARE CONCERN FOR SAFETY

Type CONCERN FOR SAFETY
Close Category NEIGHBOURHOOD POL FCS (2)

Free Text
for
Briefing

Officer Name
Unit Name
Occurrence

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TURN 583 Stn HQ Vdu CALL31/CONSOL Tme 23:38 Date 09/08/14 Op 401584 Page

Op	Time	Text
401584	2338 09/08/14	LOG NUMBER GIVEN
401584	2339 09/08/14	Incident Brief Details Amended from :
401584	2339 09/08/14	[.]
401584	2339 09/08/14	Graded Response changed from PRIORITY to EMERGENCY
401584	2339 09/08/14	Incident Routed to Radio Operators
402868	2339 09/08/14	Incident Transfer Accepted by terminal CONSOLE18
402868	2340 09/08/14	Automatic Resource Enquiry
402868	2340 09/08/14	RE31 Automatic STM Notification generated
402868	2340 09/08/14	RE31 Dispatched
402868	2340 09/08/14	K19 Automatic STM Notification generated
402868	2340 09/08/14	K19 Dispatched
402868	2341 09/08/14	Resource Dispatch Processing abandoned
402868	2346 09/08/14	RE31 Arrived at Incident
402868	2348 09/08/14	RE31...NO FIGHTING AT THE LOCATION. SPEAKING TO LANDLORD
402868	2348 09/08/14	AND STAFF OUTSIDE THE PUB. NO ISSUES AND NO OFFENCES
402868	2348 09/08/14	DISCLOSED. LOG CAN BE CLOSED.
402868	2348 09/08/14	K19 Cancelled
402868	2348 09/08/14	Incident Close/Result Failed (Still At Scene)
402868	2348 09/08/14	RE31 Left Incident
401802	0008 10/08/14	Incident Closed By Terminal CONSOLE16

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OPERATOR 257, LEWIS POL PC

URN 583 | Stn HQ Vdu CALL31/CONSOLE18 Tme 23:38 Dte 09/08/14 Op 40158

Reported by 101 101 NON-EM CALL [REDACTED]
Brief Incident Details
FIGHTING AND ARGUING OUTSIDE THE PUB

Location of Incident	Motorway	Carr	Pillar
Feature	THE BRIDGEND INN		
Street	MAIN ROAD		
Area	GILWERN, ABERGAVENNY, GWENT	Postcode	NP7 0AU
Beat	MA91 OSGR 324605214552	Location Ref	11/11/19/33
Caller	WITNESS		
Name	[REDACTED]	Street	[REDACTED] Title [REDACTED]
House	[REDACTED]		
Area	GILWERN, ABERGAVENNY, GWENT		
Tel. No	[REDACTED]	Ex. Dir.	N
Further Incident Details			
Date and Time of Incident	2338	09/08/14	
Classification	ANTI-SOCIAL BEH	PERSONAL	
Graded Response	EMERGENCY		

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OPERATOR 257, LEWIS POL PC

*URN [125] Stn HQ Vdu CONSOLE15/HQ.CMU10 Tme 03:13 Dte 26/07/14 Op 40127

Reported by CH CALL HANDLING [REDACTED]
Brief Incident Details
NOISE NUISANCE FROM THE PUB - BREACHING THEIR LICENCE - PERSONS STILL
IN THE BEER GARDEN

Location of Incident	Motorway	Carr	Pillar
Feature	THE BRIDGEND INN		
Street	MAIN ROAD		
Area	GILWERN, ABERGAVENNY, GWENT	Postcode	NP7 0AU
Beat	MA91 OSGR	324605214552	Location Ref 11/11/19/33
Caller	VICTIM		
Name	ANON [REDACTED]		
House			
Area		Street	Title [REDACTED]
Tel. No	[REDACTED]	Ex. Dir.	N
Further Incident Details			
Date and Time of Incident	0312	26/07/14	
Classification	ANTI-SOCIAL BEH	NUISANCE	
Graded Response	RES WITHOUT DEP		

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† URN 125 Stn HQ Vdu CONSOLE15/HQ. Tme 03:13 Date 26/07/14 Op 401273 Page

Op	Time	Text
401273	0313 26/07/14	CALLER REPORTING FOR INFORMATION ONLY AS PART OF AN
401273	0313 26/07/14	ONGOING PROBLEM - ASKING FOR THE LOG NUMBER
401273	0314 26/07/14	Incident Closed By Terminal CONSOLE15
404740	1345 16/09/14	Re-Opened by HQ.CMU10
404740	1345 16/09/14	Result: Details Changed From :-
404740	1345 16/09/14	Final Type : - ANTI-SOCIAL BEHAVIOUR, NUISANCE, NUISANCE
404740	1345 16/09/14	Incident Closed By Terminal HQ.CMU10

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INCIDENT CLOSE

* URN 125 Stn HQ Vdu CONSOLE15/HQ. Tme 03:13 Date 26/07/14 Op 401273
Locn THE BRIDGEND INN, MAIN ROAD, GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response RES WITHOUT DEP
Type ANTI-SOCIAL BEH NUISANCE
Detail NOISE NUISANCE FROM THE PUB - BREACHING THEIR LICENCE - PERSONS STILL
IN THE BEER GARDEN

Caller ANON [REDACTED]

Tel [REDACTED]

Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc ANTI-SOCIAL BEHAVIOUR ENVIRONMENTAL
Type ENVIRONMENTAL

Close Category LICENSED PREMISES NEIGHBOURHOOD POL (3)
Free Text CALLER REPORTING FOR INFORMATION ONLY IN ORDER TO GET LOG
for NUMBER

Briefing

Officer Name

Unit Name

Occurrence

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Reported by CH
Brief Incident Details
NOISE NUISANCE FROM THE PUB - BREACHING THEIR LICENCE - PERSONS STILL
IN THE BEER GARDEN

CALL HANDLING [REDACTED]

Location of Incident Motorway Carr Pillar
 Feature THE BRIDGEND INN
 Street MAIN ROAD
 Area GILWERN, ABERGAVENNY, GWENT Postcode NP7 0AU
 Beat MA91 OSGR 324605214552 Location Ref 11/11/19/33
 Caller Status VICTIM
 Name ANON MALE Title MR
 House Street
 Area
 Tel. No [REDACTED] Ex. Dir. N DOB

Further Incident Details
 Date and Time of Incident 0312 26/07/14
 Classification ANTI-SOCIAL BEH NUISANCE
 Graded Response RES WITHOUT DEP

, (O)pn, (L)og, p(R)t, r(E)s, (C)ls, (S)cn, e(X)it

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OPERATOR 257, LEWIS POL PC

* URN [35] Stn HQ Vdu CALL30/CONSOLE18 Tme 01:18 Dte 26/05/14 Op 40179

Reported by 101 101 NON-EM CALL [REDACTED]
Brief Incident Details
I THINK IT IS A MAN AND A WOMAN WHO ARE SCREAMING AT EACH OTHER IN THE
BEER GARDEN.

Location of Incident	Motorway	Carr	Pillar
Feature	THE BRIDGEND INN		
Street	MAIN ROAD		
Area	GILWERN, ABERGAVENNY, GWENT	Postcode	NP7 0AU
Beat	MA91 OSGR 324605214552	Location Ref	11/11/19/33
Caller	THIRD PARTY		
Name	ANON [REDACTED]		
House			
Area		Street	Title
Tel. No	[REDACTED]		
Further Incident Details		Ex. Dir.	
Date and Time of Incident	0117	26/05/14	
Classification	ANTI-SOCIAL BEH	NUISANCE	
Graded Response	PRIORITY		

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INCIDENT CLOSE
* URN 35 Stn HQ Vdu CALL30/CONSOL Tme 01:18 Date 26/05/14 Op 401797
Locn THE BRIDGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT
Beat MA91 OSGR 324605214552 CH Response PRIORITY
Type ANTI-SOCIAL BEH NUISANCE
Detail I THINK IT IS A MAN AND A WOMAN WHO ARE SCREAMING AT EACH OTHER IN THE
BEER GARDEN.
Caller ANON [REDACTED] Tel [REDACTED]
Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc ANTI-SOCIAL BEHAVIOUR NUISANCE
Type NUISANCE
Close Category NEIGHBOURHOOD POL FCS (2)
Free Text ADVICE GIVEN AND PERSONS MOVED ON FROM THE AREA
for
Briefing

Officer Name
Unit Name
Occurrence

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OPERATOR 257, LEWIS POL PC

* URN 444 Stn HQ Vdu CALL28/HQ.CMU10

Tme 23:20 Dte 25/05/14 Op 23904

Reported by CH CALL HANDLING [REDACTED]

Brief Incident Details

THE DCORS ARE OPEN AND MUSIC BLARING AT THE BRIDGEND PUB - THEY ARE ARE SUPPOSED TO STOP THE MUSIC AT 2300HRS AS THERE HAVE BEEN PROBLEMS FOR THE PAST FEW WEEKS

Location of Incident	Motorway	Carr	Pillar
Feature	THE BRIDGEND INN		
Street	MAIN ROAD		
Area	GILWERN, ABERGAVENNY, GWENT	Postcode	NP7 0AU
Beat	MA91 OSGR 324605214552	Location Ref	11/11/19/33
Caller	VICTIM		
Name	[REDACTED]		
House	[REDACTED]		
Area	GILWERN, ABERGAVENNY, GWENT	Street	[REDACTED]
Tel. No	[REDACTED]	Ex. Dir.	
Further Incident Details			
Date and Time of Incident	2320	25/05/14	
Classification	ANTI-SOCIAL BEH	NUISANCE	
Graded Response	SCHEDULED		

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INCIDENT CLOSE
URN 444 Stn HQ Vdu CALL28/HQ.CMU Tme 23:20 Date 25/05/14 Op 239040
Locn THE BRIDGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT
Beat MA91 OSGR 324605214552 CH Response SCHEDULED
Type ANTI-SOCIAL BEH NUISANCE
Detail THE DOORS ARE OPEN AND MUSIC BLARING AT THE BRIDGEND PUB - THEY ARE AR
SUPPOSED TO STOP THE MUSIC AT 2300HRS AS THERE HAVE BEEN PROBLEMS FOR
Caller [REDACTED] Tel [REDACTED]
Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc ANTI-SOCIAL BEHAVIOUR ENVIRONMENTAL
Type ENVIRONMENTAL
Close Category NEIGHBOURHOOD POL LICENSED PREMISES (3)
Free Text
for
Briefing
Officer
Unit Name
Occurrence

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OPERATOR 257, LEWIS POL PC

#URN(565) Stn HQ Vdu CALL31/CONSOLE18 Tme 21:55 Dte 16/05/14 Op 40466

Reported by T Unknown Receipt [REDACTED]
Brief Incident Details
NOISE DISTURBANCE - SHOUTING AND CHANTING IN THE BEER GARDEN. WINDOWS WERE PREVIOUSLY SMASHED IN NEARBY HOUSES.

Location of Incident	Motorway	Carr	Pillar
Feature	THE BRIDGEND INN		
Street	MAIN ROAD		
Area	GILWERN, ABERGAVENNY, GWENT	Postcode	NP7 0AU
Beat	MA91 OSGR 324605214552	Location Ref	11/11/19/33
Caller	THIRD PARTY		
Name	ANON		
House		Street	Title [REDACTED]
Area			
Tel. No	REFUSED	Ex. Dir.	N
Further Incident Details			
Date and Time of Incident	2155	16/05/14	
Classification	ANTI-SOCIAL BEH	NUISANCE	
Graded Response	RES WITHOUT DEP		

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INCIDENT CLOSE

*URN(565) Stn HQ Vdu CALL31/CONSOL Tme 21:55 Date 16/05/14 Op 404669
Locn THE BRIDGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSCR 324605214552 CH Response RES WITHOUT DEP

Type ANTI-SOCIAL BEH NUISANCE

Detail NOISE DISTURBANCE - SHOUTING AND CHANTING IN THE BEER GARDEN. WINDOWS WERE PREVIOUSLY SMASHED IN NEARBY HOUSES.

Caller ANON

Tel REFUSED

Result NOT A CRIME - REASON IN FREE TE

Arrests 0 Briefing

Final Inc ANTI-SOCIAL BEHAVIOUR

NUISANCE

Type NUISANCE

Close Category NEIGHBOURHOOD POL PCS

(2)

Free Text OFFICERS HAVE ATTENDED REF REPORTS OF A NOISE NUISANCE - THERE IS NO NOISE - JUST NORMAL LEVELS FROM A PUB

Briefing

Officer

Name

Unit Name

Occurrence

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OPERATOR 257, LEWIS POL. PC

* URN 553 Stn HQ Vdu CALL31/CONSOLE18 Tme 21:40 Dte 16/05/14 Op 40466

Reported by T Unknown Receipt [REDACTED]

Brief Incident Details
NOISE COMING FROM PEOPLE IN THE BEER GARDEN - ON GOING ISSUES. CONSTANT CHANTING AND SHOUTING FOR LAST 20 MINS.

Location of Incident	Motorway	Carr	Pillar
Feature	THE BRIDGEND INN		
Street	MAIN ROAD		
Area	GILWERN, ABERGAVENNY, GWENT	Postcode	NP7 0AU
Beat	MA91 OSGR 324605214552	Location Ref	11/11/19/33
Caller	THIRD PARTY		
Name	ANON		
House	[REDACTED]	Street	[REDACTED]
Area	GILWERN, ABERGAVENNY, GWENT	Title	[REDACTED]
Tel. No	[REDACTED]	Ex. Dir.	N

Further Incident Details

Date and Time of Incident	2140	16/05/14
Classification	ANTI-SOCIAL BEH	NUISANCE
Graded Response	SCHEDULED	

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INCIDENT CLOSE
URN 553/ Stn HQ Vdu CALL31/CONSOL Tme 21:40 Date 16/05/14 Op 404669
Locn THE BRIDGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT
Beat MA91 OSGR 324605214552 CH Response SCHEDULED
Type ANTI-SOCIAL BEH NUISANCE
Detail NOISE COMING FROM PEOPLE IN THE BEER GARDEN - ON GOING ISSUES. CONSTAN
CHANTING AND SHOUTING FOR LAST 20 MINS.
Caller ANON, [REDACTED] Tel [REDACTED]
Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc ANTI-SOCIAL BEHAVIOUR NUISANCE
Type NUISANCE
Close Category NEIGHBOURHOOD POL FCS (2)
Free Text REPORT OF NOISE - OFFICERS ATTENDED, ALL IN ORDER
for
Briefing

Officer Name
Unit Name
Occurrence

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OPERATOR 257, LEWIS POL PC

URN 599 Stn HQ Vdu CALL28/CONSOLE18 Tme 23:03 Dte 15/05/14 Op 40229

Reported by T Unknown Receipt [REDACTED]
Brief Incident Details
recurring issue loud music blaring from below

Location of Incident Motorway Carr Pillar
Feature THE BRIDGEND INN
Street MAIN ROAD
Area GILWERN, ABERGAVENNY, GWENT Postcode NP7 0AU
Beat MA91 OSGR 324605214552 Location Ref 11/11/19/33
Caller WITNESS
Name [REDACTED]
House [REDACTED] Street [REDACTED] Title
Area GILWERN, ABERGAVENNY, GWENT
Tel. No [REDACTED] Ex. Dir. N
Further Incident Details
Date and Time of Incident 2303 15/05/14
Classification ANTI-SOCIAL BEH ENVIRONMENTAL
Graded Response SCHEDULED

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INCIDENT CLOSE

URN 599 | Stn HQ Vdu CALL28/CONSOL Tme 23:03 Date 15/05/14 Op 402294
Locn THE BRIDGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response SCHEDULED
Type ANTI-SOCIAL BEH ENVIRONMENTAL

Detail recurring issue loud music blaring from below

Caller [REDACTED] Tel [REDACTED]

Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc ANTI-SOCIAL BEHAVIOUR ENVIRONMENTAL

Type ENVIRONMENTAL
Close Category NEIGHBOURHOOD POL (1)

Free Text NO NOISE FROM PUB
for
Briefing

Officer Name
Unit Name
Occurrence

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OPERATOR 257, LEWIS POL PC

URN 5

Stn HQ

Vdu CALL33/CONSOLE16

Tme 00:10 Dte 27/04/14 Op 30439

Reported by T

Unknown Receipt

Brief Incident Details

THERE IS EXCESSIVE NOISE COMING FROM BRIDGEND INN GILWERN.
ENV HEALTH ARE ALREADY INVOLVED.

Location of Incident	Motorway	Carr	Pillar
Feature	THE BRIDGEND INN		
Street	MAIN ROAD		
Area	GILWERN, ABERGAVENNY, GWENT	Postcode	NP7 0AU
Beat	MA91 OSGR	324605214552	Location Ref 11/11/19/33
Caller	VICTIM		
Name	ANON		
House			
Area		Street	Title
Tel. No			
Further Incident Details		Ex. Dir.	
Date and Time of Incident	0009	27/04/14	
Classification	ANTI-SOCIAL BEH	ENVIRONMENTAL	
Graded Response	SCHEDULED		

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INCIDENT CLOSE
URN 5 } Stn HQ Vdu CALL33/CONSOL Tme 00:10 Date 27/04/14 Op 304398
Loch THE BRIDGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response SCHEDULED
Type ANTI-SOCIAL BEH ENVIRONMENTAL

Detail THERE IS EXCESSIVE NOISE COMING FROM BRIDGEND INN GILWERN.
ENV HEALTH ARE ALREADY INVOLVED.

Caller ANON

Tel

Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc ANTI-SOCIAL BEHAVIOUR ENVIRONMENTAL

Type ENVIRONMENTAL
Close Category FCS NEIGHBOURHOOD POL (4)

Free Text noisy party - pub licensed to lam
for

Briefing

Officer Name

Unit Name

Occurrence

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OPERATOR 257, LEWIS POL PC

*URN 482 Stn HQ Vdu CALL28/CONSOLE18 Tme 22:54 Dte 02/03/14 Op 40229

Reported by T Unknown Receipt [REDACTED]
Brief Incident Details
people from below pub standing outside shouting causing a disturbance
environ health already aware

Location of Incident Motorway Carr Pillar
Feature THE BRIDGEND INN
Street MAIN ROAD
Area GILWERN, ABERGAVENNY, GWENT Postcode NP7 0AU
Beat MA91 OSGR 324605214552 Location Ref 11/11/19/33
Caller WITNESS
Name [REDACTED]
House [REDACTED] Street [REDACTED] Title
Area GILWERN, ABERGAVENNY, GWENT
Tel. No [REDACTED] Ex. Dir. N
Further Incident Details
Date and Time of Incident 2254 02/03/14
Classification ANTI-SOCIAL BEH ENVIRONMENTAL
Graded Response SCHEDULED

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INCIDENT CLOSE

* URN 482 Stn HQ Vdu CALL28/CONSOL Tme 22:54 Date 02/03/14 Op 402294
Locn THE BRIDGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response SCHEDULED
Type ANTI-SOCIAL BEH ENVIRONMENTAL
Detail people from below pub standing outside shouting causing a disturbance
envirom health already aware

Caller [REDACTED] T [REDACTED]

Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc ANTI-SOCIAL BEHAVIOUR ENVIRONMENTAL
Type ENVIRONMENTAL
Close Category FCS (1)
Free Text all quiet no persons in area
for
Briefing

Officer 401296 Name SMITH POL. CIV
Unit Name
Occurrence

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ADDITIONAL

Reported by T Unknown Receipt [REDACTED]

Brief Incident Details
people from below pub standing outside shouting causing a disturbance
environ health already aware

Location of Incident Motorway Carr Pillar
Feature THE BRIDGEND INN
Street MAIN ROAD
Area GILWERN, ABERGAVENNY, GWENT Postcode NP7 0AU
Beat MA91 OSGR 324605214552 Location Ref 11/11/19/33
Caller Status WITNESS

Name [REDACTED] Title
House [REDACTED] Street [REDACTED]
Area GILWERN, ABERGAVENNY, GWENT
Tel. No [REDACTED] Ex. Dir. N DOB [REDACTED]

Further Incident Details
Date and Time of Incident 2254 02/03/14
Classification ANTI-SOCIAL BEH ENVIRONMENTAL
Graded Response SCHEDULED

, (O)pu, (L)og, p(R)T, r(E)s, (VR)es, (C)ls, (S)cn, e(X)it

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OPERATOR 257, LEWIS POL PC

* URN 459 Stn HQ Vdu CALL26/CALL26

Tue 22:54 Dte 04/01/14 Op 40086

Reported by T Unknown Receipt [REDACTED]
Brief Incident Details
THE PUB [REDACTED] IS PLAYING VERY LOUD MUSIC

Location of Incident Motorway Carr Pillar
Feature THE BRIDGEND INN
Street MAIN ROAD
Area GILWERN, ABERGAVENNY, GWENT Postcode NP7 0AU
Beat MA91 OSGR 324605214552 Location Ref 11/11/19/33
Caller VICTIM
Name [REDACTED]
House [REDACTED] Street [REDACTED] Title [REDACTED]
Area GILWERN, ABERGAVENNY, GWENT
Tel. No [REDACTED] Ex. Dir. N
Further Incident Details
Date and Time of Incident 2254 04/01/14
Classification ANTI-SOCIAL BEH ENVIRONMENTAL
Graded Response RES WITHOUT DEP

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INCIDENT CLOSE
URN 459 Stn HQ Vdu CALL26/CALL26 Tme 22:54 Date 04/01/14 Op 400861
Locn THE BRIDGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT
Beat MA91 OSGR 324605214552 CH Response RES WITHOUT DEP
Type ANTI-SOCIAL BEH ENVIRONMENTAL
Detail THE PUB IS PLAYING VERY LOUD MUSIC

Caller [REDACTED] Tel [REDACTED]
Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc ANTI-SOCIAL BEHAVIOUR ENVIRONMENTAL
Type ENVIRONMENTAL
Close Category LICENSED PREMISES NEIGHBOURHOOD POL (3)
Free Text CLOSED FOR LICENCING INFO, ADVISED REF ENVIRO HEALTH
for
Briefing

Officer 400861 Name PRICHARD POL CIV
Unit Name
Occurrence
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URN 589 Stn HQ Vdu CALL32/HQ.1MCT2

Time 23:09 Dte 26/10/13 Op 401797

NEW

Reported by T Unknown Receipt 01873 [REDACTED]

Brief Incident Details
LOUD MUSIC IS BEING PLAYED IN THE PUB.

Location of Incident Motorway Carr Pillar
 Feature THE BRIDGEND INN
 Street MAIN ROAD
 Area GILWERN, ABERGAVENNY, GWENT Postcode NP7 0AU
 Beat MA91 OSGR 324605214552 Location Ref 11/11/19/33
 Caller Status THIRD PARTY
 Name [REDACTED] Title [REDACTED]
 House [REDACTED] Street [REDACTED]
 Area GILWERN, ABERGAVENNY, GWENT
 Tel. No 01873 [REDACTED] Ex. Dir. N DOB
 Further Incident Details
 Date and Time of Incident 2309 26/10/13
 Classification ANTI-SOCIAL BEH NUISANCE
 Graded Response SCHEDULED

, (O)pn, (L)og, p(R)t, r(E)s, (C)ls, (S)cn, e(X)it

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OPERATOR 257, LEWIS POL PC

* URN 27 Stn ME Vdu CONSOLE11/CONSOLE16 Tme 00:32 Dte 29/09/13 Op 40381

Reported by T Unknown Receipt
Brief Incident Details
ANTI SOCIAL BEHAVIOUR

Location of Incident	Motorway	Carr	Pillar
Feature	THE BRIDGEND INN		
Street	MAIN ROAD		
Area	GILWERN, ABERGAVENNY, GWENT	Postcode	NP7 0AU
Beat	MA91 OSGR 324605214552	Location Ref	11/11/19/33
Caller	OTHER AGENCY		
Name	REFUSED		
House	REFUSED		Title
Area		Street	REFUSED
Tel. No	0	Ex. Dir.	N
Further Incident Details			
Date and Time of Incident	0029	29/09/13	
Classification	ANTI-SOCIAL BEH	NUISANCE	
Graded Response	PRIORITY		

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INCIDENT CLOSE
* URN 27 Stn ME Vdu CONSOLE11/CON Tme 00:32 Date 29/09/13 Op 403818
Locn THE BRIDGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response PRIORITY
Type ANTI-SOCIAL BEH NUISANCE
Detail ANTI SOCIAL BEHAVIOUR

Caller REFUSED REFUSED, REFUSED

Tel 0

Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc ANTI-SOCIAL BEHAVIOUR NUISANCE

Type NUISANCE
Close Category NEIGHBOURHOOD POL FCS (2)
Free Text NUISANCE NOISE FROM PUB
for OFFICERS ATTENDED

Briefing ALL QUIET

Officer 404080 Name LANDGREBE POL CIV

Unit Name
Occurrence

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INCIDENT CLOSE
URN 631 Stn HQ Vdu CALL30/CONSOL Tme 23:49 Date 30/08/13 Op 403113
Locn THE BRIDGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response SCHEDULED
Type P/SAFETY & WELF LICENSING
Detail PUB HAS GOT LICENSE TO PLAY MUSIC UNTIL 2300 HRS, BUT THEY HAVE OUTDOO
SPEAKERS TONIGHT AND IT IS BLASTING
Caller ANON Tel [REDACTED]

Result NOT A CRIME - REASON IN FREE TR Arrests 0 Briefing
Final Inc PUBLIC SAFETY & WELFARE LICENSING
Type LICENSING
Close Category LICENSED PREMISES NEIGHBOURHOOD POL (2)
Free Text FOR INFO OF PATROLLING OFFICERS...
for MUSIC BEING PLAYED AFTER 2300 HRS
Briefing

Officer 304403 Name BAILE POL CIV
Unit Name
Occurrence

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URN **631** Stn HQ Vdu CALL30/CONSOLE16 Tme 23:49 Dte 30/08/13 Op 40311

Reported by 101 101 NON-EM CALL [REDACTED]
Brief Incident Details
PUB HAS GOT LICENSE TO PLAY MUSIC UNTIL 2300 HRS, BUT THEY HAVE OUTDOOR
SPEAKERS TONIGHT AND IT IS BLASTING

Location of Incident	Motorway	Carr	Pillar
Feature	THE BRIDGEND INN		
Street	MAIN ROAD		
Area	GILWERN, ABERGAVENNY, GWENT	Postcode	NP7 0AU
Beat	MA91 OSGR	324605214552	Location Ref 11/11/19/33
Caller	WITNESS		
Name	ANON		
House			
Area		Street	Title
Tel. No	[REDACTED]	Ex. Dir.	
Further Incident Details			
Date and Time of Incident	2349	30/08/13	
Classification	P/SAFETY & WELF	LICENSING	
Graded Response	SCHEDULED		

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*URN [473] Stn HQ Vdu CALL27/HQ.IMCT2 Tme 19:53 Dte 25/08/13 Op 40179

Reported by T

Unknown Receipt [REDACTED]

Brief Incident Details

I ASKED THE SINGER OUTSIDE THE PUB TO TURN HIS VOLUME DOWN. HE SAID HE WAS FINISHING NOW. THE LANDLADY AND HER HUSBAND CAME OVER TO MY HOUSE AND SAID THE POLICE ARE COMING AS MY HUSBAND HAD THREATENING THE SINGER. MY HUSBAND HAD DONE THE SAME AS ME IN ASKING THE SINGER BE QUIETER.

Location of Incident

Feature THE BRIDGEND INN Motorway Carr Pillar
Street MAIN ROAD
Area GILWERN, ABERGAVENNY, GWENT Postcode NP7 0AU
Beat MA91 OSGR 324605214552 Location Ref 11/11/19/33

Caller VICTIM

Name [REDACTED]

House [REDACTED]

Area GILWERN, ABERGAVENNY, GWENT

Street [REDACTED]

Title [REDACTED]

Tel. No [REDACTED]

Ex. Dir. N

Further Incident Details

Date and Time of Incident 1951 25/08/13
Classification ANTI-SOCIAL BEH PERSONAL
Graded Response SCHEDULED

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INCIDENT CLOSE
URN 473 Stn HQ Vdu CALL27/HQ.IMC Tme 19:53 Date 25/08/13 Op 401797
Locn THE BRIGEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT
Beat MA91 OSGR 324605214552 CH Response SCHEDULED
Type ANTI-SOCIAL BEH PERSONAL
Detail I ASKED THE SINGER OUTSIDE THE PUB TO TURN HIS VOLUME DOWN. HE SAID HE
WAS FINISHING NOW. THE LANDLADY AND HER HUSBAND CAME OVER TO MY HOUSE
Caller [REDACTED] Tel [REDACTED]
Result NOT A CRIME - REASON IN FREE TR Arrests 0 Briefing
Final Inc PUBLIC SAFETY & WELFARE LICENSING
Type LICENSING
Close Category LICENSED PREMISES NEIGHBOURHOOD POL (3)
Free Text LOUD SINGER
for LANDLADY NOT HAPPY WITH FACT THAT CALLER HAS INFORMED SINGER
Briefing TO TURN DOWN THE MUSIC. HAS A RESULT SINGER HAS ENDED THE
PERFORMANCE EARLY TO WHICH LANDLADY HAS ACCUSED CALLER OF
INTIMIDATING THE SINGER.
NO OFFENCES, CALLER ADVISED LICENCING ISSUE
Officer 304399 Name ROBERTS POL CIV
Unit Name
Occurrence

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OPERATOR 257, LEWIS POL PC

* URN 203 Stn TC Vdu CONSOLE7/CONSOLE16 Tme 02:52 Dte 01/01/12 Op 23639

Reported by 9 999 CALL. [REDACTED]
Brief Incident Details
REPROTS OF FIGHTING IN THE PREMSIES

Location of Incident Motorway Carr Pillar
Feature THE BRIDGEND INN
Street MAIN ROAD
Area GILWERN, ABERGAVENNY, GWENT Postcode NP7 0AU
Beat MA91 OSGR 324605214552 Location Ref 11/11/19/33
Caller Name THIRD PARTY
House THE BRIDGEND INN Street MAIN ROAD Title
Area GILWERN, ABERGAVENNY, GWENT
Tel. No [REDACTED] Ex. Dir. N
Further Incident Details
Date and Time of Incident 0252 01/01/12
Classification ANTI-SOCIAL BEH NUISANCE
Graded Response EMERGENCY

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Q 1: JUSTIFY GRADING OF INCIDENT RECORD REASONS

WHAT COULD GO WRONG?
HOW LIKELY IS IT TO HAPPEN?
WHAT ARE THE CONSEQUENCES?

EXAMPLES:
RECURRING INCIDENT, ONGOING, VULNERABILITY (HATE FACTORS),
LIKELIHOOD OF ESCALATING, MANNER OF CALLER, OFFENDER KNOWN,
IMPACT ON INDIVIDUAL/COMMUNITY, IS THE CALLER A TARGET,
CALLER EXPECTATION (WISH TO SEE OFFICER / FEAR OF REPRISALS)
FOR INFORMATION ONLY, REFERRED TO OTHER AGENCY.

A COMMON SENSE APPROACH!

A 1: ESACLATE

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INCIDENT CLOSE
* URN (203) Stn TC Vdu CONSOLE7/CONS Tme 02:52 Date 01/01/12 Op 236391
Locn THE BRIGDEND INN, MAIN ROAD' GILWERN, ABERGAVENNY, GWENT

Beat MA91 OSGR 324605214552 CH Response EMERGENCY
Type ANTI-SOCIAL BEH NUISANCE
Detail REPROTS OF FIGHTING IN THE PREMSIES

Caller [REDACTED] THE BRIGDEND INN MAIN ROAD GILWERN, A Tel [REDACTED]

Result NOT A CRIME - REASON IN FREE TE Arrests 0 Briefing
Final Inc ANTI-SOCIAL BEHAVIOUR NUISANCE
Type NUISANCE

Close Category NEIGHBOURHOOD POL (1)
Free Text UNITS ATTENDED. ALL IN ORDER AT LOCATION
for
Briefing

Officer Name VLASKAMP POL CIV
Unit Name
Occurrence

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PRM025 - Bridgend Inn, Gilwern

Along with other residents local to the Bridgend Inn we write to voice our concerns over the future plans for the above premises now that the latest tenants have left.

We are aware that you are going to request the current CCTV at the premises be replaced before a new pub manager takes over. We wonder if the other stipulations that have been put in place over the past few months could also be made part of any new licence conditions, namely that all doors are to be closed, including the one into the back yard at 10 pm and that no one is to be allowed to sit in the outside areas after 10 pm.

This is the first contact we have made regarding the premises but we would like to state that we have been disturbed on many occasions often in the early hours of the morning by noise and anti-social behaviour of the customers. Fights have been witnessed, people urinating in the street, shouting, excessive use of bad language, and loud music from the pub and cars parked on the forecourt are just some of the problems we have encountered over the past two years.

It would seem that some customers have been served until intoxicated and the licencing hours have not been maintained with people often loitering and leaving the pub after 2 am.

Customers cars are often parked where restrictions apply such as on double yellow lines and the zigzag lines of the pedestrian crossing, making it very dangerous for those using the canal towpath and footpath who wish to cross. The use of horns during the day and night when leaving the pub has not decreased significantly since the notices were erected in the pub requesting consideration to residents, and the speed at which cars leave is also a concern

We would like to think that any new manager would be someone who is really committed to running a decent, family orientated pub and would be willing to remove from the premises anybody that was causing a nuisance or was behaving in an anti-social manner. We would hope that any potential manager/tenant would be very carefully checked before being given the tenancy. We think it was sometimes the bar staff that let the former tenants down in their absence by not being strict with patrons regarding the licencing hours and their general behaviour.

This pub could, and should be, a thriving business. It has a prime location alongside the Mon & Brec canal and could attract boaters, walkers and village residents. However if it is to fulfil its potential the manager would have to be committed to opening for regular hours and offer good food.

We would add that for the past week our neighbourhood has once again been a pleasant place to live. We have been able to sleep with our windows open and sit in our garden and enjoy peace and quiet.

2nd July 2015